

Need to return or exchange something? Not a problem...



We are sorry that you are having to return your NeuroSure item(s).

To process the return, please complete this form, and it is important you enclose this form with your return.

- Please list your item(s) size and the reason code for return.
- You can place an order for an alternative size through exchange option or choose to receive a refund.
- Please return at your local Post Office using the returns label - NOTE THIS IS NOT A PRE-PAID LABEL.
- Please obtain and retain your proof of postage, as we can't not accept liability for items damaged or lost in return transit.
- Please ensure that all items are in their original/unworn/sellable condition and original packaging.
- Returns can take up to 10 days to get back to us.

Problem? Please email: hello@neurosure.health

NeuroSure is a trading name of Rezon Ltd. All products sold under NeuroSure are branded and manufactured by Rezon.



Name:					
Email:					
Order No:					
Size:	Reason Code: (see below categories)	Exchange: (Tick)	Alternative Size:	Refund: (Tick)	Comments:

Return reason codes:

A: No longer wanted/arrived too late

B: Ordered more than one size

C: Size - Too small

D: Size - Too large

E: Incorrect order sent - please specify

F: Arrived damaged/faulty - please specify

G: Don't like colour/style/quality/ - please specify



RETURNS:

REZON LTD

THE GREENHOUSE BUSINESS CENTRE,
AMOS DRIVE, GREENCROFT INDUSTRIAL PARK,
ANNFIELD PLAIN, STANLEY,
CO DURHAM. DH9 7XN